



C A L I F O R N I A D E P A R T M E N T O F

Mental Health

1600 9th Street, Sacramento, CA 95814
(916) 654-3551

March 8, 2006

TO: LOCAL MENTAL HEALTH DIRECTORS

SUBJECT: May 1-12, 2006, inclusive: DMH Consumer Perception Survey
Data Collection Period

The next semi-annual Consumer Perception Survey Data Collection period will take place from May 1st (Monday) through May 12th (Friday), 2006, inclusive. Once collected, these data must be submitted to DMH no later than Monday, July 31st, 2006. Persons at the county/local level responsible for data collection and reporting are asked to do the following:

1. Visit the Performance Outcomes & Quality Improvement (POQI) website at <http://www.dmh.ca.gov/POQI/documents.asp> to download revised data collection materials, including each of the Consumer Perception Survey forms, Data Dictionaries and Training Manual.
2. Delete all previous versions of the Consumer Perception Survey forms. These forms are no longer recognized by the DMH Web-Based Data Reporting System (WBDRS) 'Scan and Verify' option.
3. Counties using the 'ITWS Upload' option may download the Data Dictionaries, though no changes have been made since the last revision (dated 3/1/05).

In order to maintain system security, new passwords must be issued to county staff who were previously authorized to access the 'Key-Entry' and/or 'Scan & Verify' options of the WBDRS for the November 2005 data collection. POQI staff will email county ITWS Authorizers in March 2006 to reauthorize previous users, as well as to authorize new users for the May 2006 data collection.

POQI staff will also provide a 'Performance Outcomes Data Collection and Submission Training' teleconference on Wednesday, April 12th, 2006. This training will provide information on the methodology for consumer data collection, as well as on the WBDRS. County staff who are new to the POQI data collection process should participate in the training, while veteran users may find it to be a useful refresher. Specific information regarding the 'Performance Outcomes Data Collection and Submission Training' teleconference will be forthcoming via email and postings on the POQI website at <http://www.dmh.ca.gov/POQI>.

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If you have any questions regarding Consumer Perception Survey Data Collection, please email POQI Support at POQI.Support@dmh.ca.gov or call POQI staff directly using the phone numbers listed on the POQI website at <http://www.dmh.ca.gov/POQI/contacts.asp>.
Thank you!

Sincerely,

A handwritten signature in black ink, appearing to read "Carol Hood". The signature is fluid and cursive, with the first name "Carol" and the last name "Hood" clearly distinguishable.

CAROL HOOD
Deputy Director
Systems of Care

cc: Members, California Mental Health Planning Council
Members, State Quality Improvement Council
Members, California Mental Health Directors Association